U.S. Customs Service

Performance Plans for FY2002 and FY2003

Actual Performance Figures are in **bold**, Final Targets are in plain text, and Proposed Targets are *italicized*. Targets which were not met are shown in red.

Mission:

We are the guardians of our Nation's borders -- America's frontline. We serve and protect the American public with integrity, innovation, and pride. We enforce the laws of the United States, safeguard the revenue, and foster lawful international trade and travel.

Budget Activity: Commercial

Function: All process/business area activities (Trade Compliance, Outbound, and Passenger Processing) which

FY1999

occur prior to a violation being confirmed or acceptance of a referral for investigation. This includes

FY2001

FY2002

FY2003

intelligence gathering, targeting, analysis and examination activities.

Performance Goal:

Stimulate and protect the economic interests of the United States by maintaining a sound trade management system which maximizes compliance with import and export laws and moves legitimate cargo efficiently.

FY2000

	Actual	Actual	Actual	Final Plan	Proposed Plan
Performance Measure(s):					-
View Definition and Validation Trade Compliance Level: All	83% View Explanation	90% View Explanation	91%		
View Definition and Validation Outbound enforcement targeting effectiveness	11.5% View Explanation	9.3%	9.54% View Explanation	8.5%	9%

Performance Goal:

Secure our borders while facilitating the expeditious movement of lawful international travel and commerce.

Performance Measure(s):	FY1999 Actual	FY2000 Actual	FY2001 Actual	FY2002 Final Plan	FY2003 Proposed Plan
View Definition and Validation Compliance rate: air	97.4% View Explanation	98.4%	98.43% View Explanation	99%	99%
View Definition and Validation Targeting efficiency: air travel	8.8	15.4	15.7 View Explanation	10	10.5
View Definition and Validation Targeting efficiency: Vehicles	8.3 View Explanation	11.1	18.3 View Explanation	11	11.5

View Definition and Validation **79%** 81% 85% 100% 100% Advance Passenger View Information System (APIS) Explanation rate (percent of non-precleared flights with passenger data provided to Customs) View Definition and Validation 97.6% 99.5% 99.3% 99% 99% Compliance rate: vehicles View Explanation

Budget Activity: Drug and Other Enforcement Activity

Function:

All process/business area activities which occur after confirmation of a violation or acceptance of a referral for investigation. All drug and money laundering investigations are categorized under Drug and Other Enforcement.

Performance (Goal	l:
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Dramatically reduce the amount of illegal drugs entering the United States.

	FY1999 Actual	FY2000 Actual	FY2001 Actual	FY2002 Final Plan	FY2003 Proposed Plan
Performance Measure(s):					•
View Definition and Validation Narcotics seizures - cocaine (thousands of pounds)	160.4	150 View Explanation	190.9	200.3	210.3
View Definition and Validation Narcotics seizures - cocaine (number of seizures)	2,509 View Explanation	2,489 View Explanation	2,698	2,778	2,861
View Definition and Validation Narcotics seizures - cocaine (pounds per seizure)	63.9 View Explanation	60.3 View Explanation	70.8	72.1	73.5

View Definition and Validation Narcotics seizures - marijuana (thousands of pounds)	1,147.6	1,291.5 View Explanation	1,503.9 View Explanation	1,579.1	1,658
View Definition and Validation Narcotics sizures - marijuana (number of seizures)	15,699	14,861 View Explanation	14,587 View Explanation	15,024	15,474
View Definition and Validation Narcotics Seizures - marijuana (pounds per seizures)	73.1	86.9	103.1 View Explanation	105.1	107.1
View Definition and Validation Narcotics seizures - heroin (thousands of pounds)	1.9 View Explanation	2.6	3.6 View Explanation	3.8	4

911 859 916 971 943 Narcotics seizures - heroin View Explanation (number of seizures) View View Explanation Explanation View Definition and Validation 3 3.9 2.1 4 4.1 Narcotics seizures - heroin (pounds per seizure) View Explanation

View Definition and Validation

Performance Goal:

Strengthen domestic and international efforts to disrupt the flow of illegal money derived from global criminal activity.

Performance Measure(s):	FY1999	FY2000	FY2001	FY2002	FY2003
	Actual	Actual	Actual	Final Plan	Proposed Plan
View Definition and Validation Value of property seized (\$ in millions)	\$30.4 View Explanation	\$42.1	\$19.3 View Explanation	\$25.5	\$31.7

View Definition and Validation Total monetary instrument	\$329.7	\$204.1	\$162	\$95	\$95
seizures (\$ in millions)		View Explanation	View Explanation		

Performance Goal:
Contribute to a safer America by reducing civil and criminal violations associated with the enforcement of Customs laws.

Performance Measure(s):	FY1999 Actual	FY2000 Actual	FY2001 Actual	FY2002 Final Plan	FY2003 Proposed Plan
View Definition and Validation Number of seizures for	1,067	736	827	730	
outbound licensing violations		View Explanation	View Explanation		

Budget Activity: Function:

Operations and Maintenance (O&M)

Appropriation

Utilization of aircraft, helicopters, and vessels for detection, interception, tracking and apprehension of suspect smuggling targets in order to protect the Nation's borders from the narcotics and contraband smuggling threat. The consolidation of air and marine interdiction resources has established a seamless detection, sorting, intercepting, tracking, and apprehending capability designed to meet the constantly changing threat.

Performance Goal:

Dramatically reduce the amount of illegal drugs entering the United States.

Performance Measure(s):	FY1999	FY2000	FY2001	FY2002	FY2003
	Actual	Actual	Actual	Final Plan	Proposed Plan
View Definition and Validation Number of short landings	913	1,149	1,338 View Explanation	1,150	1,250

View Definition and Validation	13.9%	14.5%	29%	15.5%	16.5%
Number of no launches			View Explanation		

Return to Main Report

Performance Measure

Trade Compliance Level: All

Definition and Validation

Definition: The Trade Compliance Rate measure is expressed as a percentage of cargo entry lines that are compliant in terms of the major transactions for the entire spectrum of imports. This measure is calculated by dividing the total number of entry lines into the estimated total number of compliance entry lines based on Compliance Measurement (CM) data.

Verification and Validation: The CM program is a statistical survey of import transactions designed to collect objective trade compliance and related information. The program is closely monitored to ensure its high quality data collection. The measure is updated annually according to the annual CM survey.

Data Accuracy: The precision of the trade compliance measure is well under 0.5 percent at 95 percent confidence.

Return to Main Report

Performance Measure

Outbound enforcement targeting effectiveness

Definition and Validation

Definition: Outbound Enforcement Targeting Effectiveness is the total number of positive examinations divided by the total number of targeted examinations. This measure captures the targeting effectiveness for all manually targeted exams recorded in the Outbound Targeting and Tracking System (OTTS) and all other exams targeted by the Automated Export System (AES). Both sets of data are combined and a percentage expressed. Data supporting this measure is extracted into the OMR (Operations Management Report)

Verification and Validation: The percentage of discrepancies for all manually targeted exams is recorded in the Outbound Targeting and Tracking System (OTTS) and all other exams targeted by AES. In order to validate the accuracy of the data, the numbers reported in OTTS and AES are periodically compared to the numbers reported in the OMR. Verification of the data is done annually by National Data Element Owners (NDEO) The FY 2000 validation found the data to be acceptable. Data is updated monthly.

Data Accuracy: Reasonable accuracy, but unable to determine the precision level.

Return to Main Report **Performance Measure**Compliance rate: air

Definition and Validation

Definition: The percent of compliant passenger data is a statistically valid estimate of the percentage of passengers (or vehicles) approaching the port-of-entry that are not in violation of any laws, rules, regulations, or agreements enforced by the United States Customs Service. The rate of compliance is determined by estimating the total number of violations present in the population of air passengers or vehicles approaching the port-of-entry and dividing it by the total number of air passengers or vehicles subject to random sampling at the port-of-entry.

Verification and Validation: The percent of compliant passengers in the Air/Land Passenger environment is obtained from Treasury Enforcement Communications System (TECS). Verification of the data is done annually by the National Data Element Owner (NDEO). Data is at the 90% confidence level. Data is updated monthly.

Data Accuracy: Reasonable accuracy at a confidence level of 90 percent.

Return to Main Report

Performance Measure

Targeting efficiency: air travel

Definition and Validation

Definition: This measure is a statistically valid estimate of the effectiveness of primary processing in identifying high-risk passengers or vehicles that are in violation of any major violation.

Verification and Validation: The times better than random number for Air/Land vehicle passengers is obtained from information reported in Treasury Enforcement Communications System (TECS). Verification of the data is done annually under the National Data Element Owner (NDEO) Program. This compliance measurement has a confidence level of 90%. Data is updated monthly.

Data Accuracy: Reasonable accuracy at a confidence level of 90 percent.

Return to Main Report **Performance Measure**Targeting efficiency: Vehicles

Definition and Validation

Definition: This measure is a statistically valid estimate of the effectiveness of primary processing in identifying high-risk passengers or vehicles that are in violation of any major violation.

Verification and Validation: The times better than random number for Air/Land vehicle passengers is obtained from information reported in Treasury Enforcement Communications System (TECS). Verification of the data is done annually under the National Data Element Owner (NDEO) Program. This compliance measurement has a confidence level of 90%. Data is updated monthly.

Data Accuracy: Reasonable accuracy at a confidence level of 90 percent.

Return to Main Report

Performance Measure

Advance Passenger Information System (APIS) rate (percent of non-pre-cleared flights with passenger data provided to Customs)

Definition and Validation

Definition: The percentage of non-pre-cleared flights with passenger data provided prior to arrival to Customs by APIS. APIS is a cooperative effort between Federal Inspection Service (FIS) agencies and the airline industry, designed to provide effective narcotics interdiction while efficiently processing compliant passengers. The rate is computed by comparing the number of names transmitted via APIS with the number of arriving passengers.

Verification and Validtion: The percentage of non-pre-cleared flights with passenger data is obtained from the Entrance and Clearance Aircraft (ECA) module of the Automated Commercial System (ACS) and the Treasury Enforcement Communications System (TECS). Verification of the data is done annually under the National Data Element Owner (NDEO) Process. The FY 2000 validation found the data to be acceptable. Data is updated monthly.

Data Accuracy: Reasonable accuracy at a 95 percent confidence level.

Return to Main Report **Performance Measure**Compliance rate: vehicles

Definition and Validation

Definition: The percent of compliant passenger data is a statistically valid estimate of the percentage of passengers (or vehicles) approaching the port-of-entry that are not in violation of any laws, rules, regulations, or agreements enforced by the United States Customs Service. The rate of compliance is determined by estimating the total number of violations present in the population of air passengers or vehicles approaching the port-of-entry and dividing it by the total number of air passengers or vehicles subject to random sampling at the port-of-entry.

Verification and Validation: The percent of compliant passengers in the Air/Land Passenger environment is obtained from Treasury Enforcement Communications System (TECS). Verification of the data is done annually by the National Data Element Owner (NDEO). Data is at the 90% confidence level. Data is updated monthly.

Data Accuracy: Reasonable accuracy at a confidence level of 90 percent.

Return to Main Report

Performance Measure

Narcotics seizures - cocaine (thousands of pounds)

Definition and Validation

Definition: The amount and number of incidents of cocaine, marijuana, and heroin seized within the territorial jurisdiction of the U.S. (or in pre-clearance locations) by or with the participation of Customs officers, as reported in the Customs Law Enforcement Activity Report (CLEAR) of the Seized Asset and Case Tracking System (SEACATS). This measure reflects investigative and interdiction efforts in support of the Narcotics Trafficking strategic goal. Pounds per seizure for cocaine, marijuana, and heroin is derived by dividing the pounds per narcotic in thousands by the total number of seizures for each narcotic.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and adjustments are made as necessary. While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors which went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be + or ? 5 percent.

Data Accuracy: Reasonable accuracy, + or -5 percent.

Return to Main Report **Performance Measure**

Narcotics seizures - cocaine (number of seizures)

Definition and Validation

Definition: The amount and number of incidents of cocaine, marijuana, and heroin seized within the territorial jurisdiction of the United States (or in pre-clearance locations) by or with the participation of Customs officers, as reported in the Customs Law Enforcement Activity Report (CLEAR) of the Seized Asset and Case Tracking System (SEACATS). This measure reflects investigative and interdiction efforts in support of the Narcotics Trafficking strategic goal. Pounds per seizure for cocaine, marijuana, and heroin is derived by dividing the pounds per narcotic in thousands by the total number of seizures for each narcotic.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and adjustments are made as necessary.

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Data Accuracy: Reasonable accuracy, + or - 5 percent.

Return to Main Report

Performance Measure

Narcotics seizures - cocaine (pounds per seizure)

Definition and Validation

Definition: The amount and number of incidents of cocaine, marijuana, and heroin seized within the territorial jurisdiction of the United States (or in pre-clearance locations) by or with the participation of Customs officers, as reported in the Customs Law Enforcement Activity Report (CLEAR) of the Seized Asset and Case Tracking System (SEACATS). This measure reflects investigative and interdiction efforts in support of the Narcotics Trafficking strategic goal. Pounds per seizure for cocaine, marijuana, and heroin is derived by dividing the pounds per narcotic in thousands by the total number of seizures for each narcotic.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and adjustments are made as necessary.

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Data Accuracy: Reasonable accuracy, + or - 5 percent.

Return to Main Report

Performance Measure

Narcotics seizures - marijuana (thousands of pounds)

Definition and Validation

Definition: The amount and number of incidents of cocaine, marijuana, and heroin seized within the territorial jurisdiction of the United States (or in pre-clearance locations) by or with the participation of Customs officers, as reported in the Customs Law Enforcement Activity Report (CLEAR) of the Seized Asset and Case Tracking System (SEACATS). This measure reflects investigative and interdiction efforts in support of the Narcotics Trafficking strategic goal. Pounds per seizure for cocaine, marijuana, and heroin is derived by dividing the pounds per narcotic in thousands by the total number of seizures for each narcotic.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and adjustments are made as necessary.

While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors which went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be + or - 5 percent.

Data Accuracy: Reasonable accuracy, + or - 5 percent.

Return to Main Report

Performance Measure

Narcotics sizures - marijuana (number of seizures)

Definition and Validation

Definition: The amount and number of incidents of cocaine, marijuana, and heroin seized within the territorial jurisdiction of the United States (or in pre-clearance locations) by or with the participation of Customs officers, as reported in the Customs Law Enforcement Activity Report (CLEAR) of the Seized Asset and Case Tracking System (SEACATS). This measure reflects investigative and interdiction efforts in support of the Narcotics Trafficking strategic goal. Pounds per seizure for cocaine, marijuana, and heroin is derived by dividing the pounds per narcotic in thousands by the total number of seizures for each narcotic.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and adjustments are made as necessary.

While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors which went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be + or - 5 percent.

Data Accuracy: Reasonable accuracy, + or - 5 percent.

Return to Main Report

Performance Measure

Narcotics Seizures - marijuana (pounds per seizures)

Definition and Validation

Definition: The amount and number of incidents of cocaine, marijuana, and heroin seized within the territorial jurisdiction of the United States (or in pre-clearance locations) by or with the participation of Customs officers, as reported in the Customs Law Enforcement Activity Report (CLEAR) of the Seized Asset and Case Tracking System (SEACATS). This measure reflects investigative and interdiction efforts in support of the Narcotics Trafficking strategic goal. Pounds per seizure for cocaine, marijuana, and heroin is derived by dividing the pounds per narcotic in thousands by the total number of seizures for each narcotic.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and

adjustments are made as necessary.

While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors which went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be + or - 5 percent.

Data Accuracy: Reasonable accuracy, + or - 5 percent.

Return to Main Report

Performance Measure

Narcotics seizures - heroin (thousands of pounds)

Definition and Validation

Definition: The amount and number of incidents of cocaine, marijuana, and heroin seized within the territorial jurisdiction of the United States (or in pre-clearance locations) by or with the participation of Customs officers, as reported in the Customs Law Enforcement Activity Report (CLEAR) of the Seized Asset and Case Tracking System (SEACATS). This measure reflects investigative and interdiction efforts in support of the Narcotics Trafficking strategic goal. Pounds per seizure for cocaine, marijuana, and heroin is derived by dividing the pounds per narcotic in thousands by the total number of seizures for each narcotic.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and adjustments are made as necessary.

While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors which went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be + or - 5 percent.

Data Accuracy: Reasonable accuracy, + or - 5 percent.

Return to Main Report

Performance Measure

Narcotics seizures - heroin (number of seizures)

Definition and Validation

Definition: The amount and number of incidents of cocaine, marijuana, and heroin seized within the territorial jurisdiction of the United States (or in pre-clearance locations) by or with the participation of Customs officers, as reported in the Customs Law Enforcement Activity Report (CLEAR) of the Seized Asset and Case Tracking System (SEACATS). This measure reflects investigative and interdiction efforts in support of the Narcotics Trafficking strategic goal. Pounds per seizure for cocaine, marijuana, and heroin is derived by dividing the pounds per narcotic in thousands by the total number of seizures for each narcotic.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and adjustments are made as necessary.

While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors which went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be + or - 5 percent.

Data Accuracy: Reasonable accuracy, + or - 5 percent.

Narcotics seizures - heroin (pounds per seizure)

Definition and Validation

Definition: The amount and number of incidents of cocaine, marijuana, and heroin seized within the territorial jurisdiction of the United States (or in pre-clearance locations) by or with the participation of Customs officers, as reported in the Customs Law Enforcement Activity Report (CLEAR) of the Seized Asset and Case Tracking System (SEACATS). This measure reflects investigative and interdiction efforts in support of the Narcotics Trafficking strategic goal. Pounds per seizure for cocaine, marijuana, and heroin is derived by dividing the pounds per narcotic in thousands by the total number of seizures for each narcotic.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and adjustments are made as necessary.

While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors which went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be + or - 5 percent.

Data Accuracy: Reasonable accuracy, + or - 5 percent.

Return to Main Report

Performance Measure

Value of property seized (\$ in millions)

Definition and Validation

Definition: The monetary value of tangible property (e.g., real estate, vehicles, jewelry) seized within the territorial jurisdiction of the United States (or in foreign pre-clearance locations) by or with the participation of Customs officers, in association with financial crime investigations, as recorded in the Customs Case Management System. This measure reflects investigative efforts in support of the Criminal Finance strategic goal; therefore, seizures unrelated to criminal financial investigations are not included.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and adjustments are made as necessary.

While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors that went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be + or - 5 percent.

Data Accuracy: Reasonable accuracy, + or - 5 percent.

Return to Main Report

Performance Measure

Total monetary instrument seizures (\$ in millions)

Definition and Validation

Definition: The value of all forms of monetary instruments (e.g., currency, bank accounts, traveler's checks, negotiable bonds, etc.) seized within the territorial jurisdiction of the United States (or in foreign pre-clearance locations) by or with the participation of Customs officers, as reported in the Customs Law Enforcement Activity Report (CLEAR) of the Seized Asset and Case Tracking System (SEACATS). This measure reflects investigative and inspection efforts in support of the Criminal Finance strategic goal. This amount includes, but is not limited to, seizures made in association with criminal financial investigations.

Verification and Validation: This data is drawn from automated on-line reports in the Treasury Enforcement Communication System (TECS). These reports are compiled on the basis of seizure information entered into TECS by Customs officers and reviewed/approved by their supervisors. Periodically, seizure data is reviewed by Customs personnel for anomalies and adjustments are made as necessary.

While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors which went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be around + or - 5 percent.

Data Accuracy: Reasonable accuracy, + or - 5 percent.

Return to Main Report

Performance Measure

Number of seizures for outbound licensing violations

Definition and Validation

Definition: The number of seizures of Outbound Licensing Violations includes the number of outbound violations of the following sets of regulations: Interdiction of Traffic and Arms Regulations (ITAR); Export Administration Regulations and Office of Foreign Assets Control for economic sanctions against countries identified as hostile to US interests. The number is the number of incidents, not articles.

Verification and Validation: The number of licensing violations consists of 22USC 401, which have been reported in SEACATS. The figures are collected via queries from SEACATS and extracted from the TECS CLEAR report, as well as manual reconciliation. Verification of the data is done monthly. The FY2000 validation found the data to be reasonably accurate.

Data Accuracy: Reasonable accuracy, but unable to determine the exact precision level.

Return to Main Report

Performance Measure

Number of short landings

Definition and Validation

Definition: Short landings are landings made by suspect aircraft at locations just outside United States borders. This is a technique smugglers employ to avoid the risk of interdiction within United States airspace. This measure is reflective of the level of air smuggling activity and the detection capability of Customs and supporting government agencies. Data for this indicator is collected in the Aviation and Marine Operations Reporting System (AMOR) by the Air and Marine Interdiction Coordination Center (AMICC).

Verification and Validation: The data is entered into the AMOR by Customs officers and personnel assigned to the AMICC, then reviewed/approved by supervisors. Periodically, data is reviewed by Customs personnel for anomalies and adjustments are made as necessary.

Data contained in the AMOR was previously contained in two separate databases. Consolidation of air and marine databases, the first stage in Customs planned verification and validation process, is complete. Data verification and validation, with periodic updates, is planned.

While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors which went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be + or - 5 percent.

Data Accuracy: Reasonable accuracy, + or - 5 percent.

Means to Verify: Customs plans to conduct a verification and validation of the AMOR data to assure that the data is fully verifiable and valid.

Return to Main Report

Performance Measure

Number of no launches

Definition and Validation

Definition: A no launch report is filed anytime a pilot or marine enforcement officer (MEO) is unable to launch their aircraft/vessel in support of a mission. This measure reflects the adequacy of equipment and staffing levels relative to

mission requirements. The measure is derived by dividing the number of no-launch reports by the total number of launch requests. No-launch data is input into the Aviation and Marine Operations Reporting (AMOR) data system by Pilots and MEOs.

Verification and Validation: The data is derived from pilot/MEO input into the Aviation and Marine Operations Reporting (AMOR) system and reviewed/approved by supervisors. Periodically, data is reviewed by Customs personnel for anomalies and adjustments are made as necessary. While this data can be considered very reliable, it is subject to error, such as input errors that are not caught by the reviewing and approving supervisor or duplicate reporting that is not identified through analyst review. Generally, however, errors which went unidentified, when later detected, were found to be minor. Although no formal studies have been conducted to determine the actual error range of this data, we believe it to be + or - 5 percent. Data contained in the AMOR was previously contained in two separate databases. Consolidation of air and marine databases, the first stage in Customs planned verification and validation process, is complete. Data verification and validation, with periodic updates, is planned.

Data Accuracy: Reasonable accuracy exists in the no-launch data reports.

Return to Main Report Performance Outbound enforcement targeting effectiveness

Explanation:FY2001 Measure:

FY 2001 target was incorrectly listed in the Congressional Justification (CJ) as 10% instead of 8%. A correction to the CJ will be made and Congress will be notified.

Return to Main Report **Performance** Compliance rate: air

Explanation: FY2001 Measure:

Explanation of shortfall: Final data for air travel is an increase in the compliance rate over FY 2000 data. This reflects the goal of incremental improvement in performance. No deficiency can be identified to explain the shortfall.

Return to Main Report **Performance** Targeting efficiency: air travel

Explanation: FY2001 Measure:

Mid Year Report - End of year figures are expected to normalize and adjust after peak seasons and travel volume.

Return to Main Report **Performance** Targeting efficiency: Vehicles

Explanation:FY2001 Measure:

End of year data now reflects the removal of "clusters" in the calculation. Clusters consisted of the various smaller ports of entry where the level of traffic was too small to take a stratifed sample. These ports were previously clustered together in order to include them in the tabulation.

Mid Year Report - End of year figures are expected to normalize and adjust after peak seasons and volumes.

Return to Main Report Performance Narcotics seizures - marijuana (thousands of pounds)

Explanation:FY2001 Measure:

Mid Year Report - A consistent flow of narcotics has been assumed for establishing and adjusting targets. Possible reasons for increased pounds seized is being evaluated.

Return to Main Report Performance Narcotics sizures - marijuana (number of seizures)

Explanation: FY2001 Measure:

Explanation of shortfall: The number of marijuana seizures in FY 2001 was 4.5 percent below projection and 1.9 percent below the number in FY 2000. At the same time, more pounds of marijuana were seized by Customs in FY 2001 than in any other year. Greater load sizes, in general, may have contributed to the drop in the number of seizures. Another possible factor is the heightened state of alert on the border in the three weeks following the events of September 11, 2001, which deterred the entrance into the country of hundreds of smaller, personal-sized loads.

Mid Year Report - A consistent flow of narcotics has been assumed for establishing and adjusting targets. Possible reasons for a decrease in seizures is being evaluated.

Return to Main Report Performance Narcotics Seizures - marijuana (pounds per seizures)

Explanation:FY2001 Measure:

Mid Year Report - A consistent flow of narcotics has been assumed for establishing and adjusting targets.

Return to Main Report Performance Narcotics seizures - heroin (thousands of pounds)

Explanation: FY2001 Measure:

Mid Year Report - A consistent flow of narcotics has been assumed for establishing and adjusting targets. Possible reasons for increased seizures is being evaluated.

Return to Main Report

Performance
Narcotics seizures - heroin (number of seizures)

Explanation: FY2001 Measure:

Mid Year Report - A consistent flow of narcotics has been assumed for establishing and adjusting targets. Possible reasons for increased seizures is being evaluated.

Return to Main Report Performance Value of property seized (\$ in millions)

Explanation:FY2001 Measure:

Explanation for shortfall: A number of factors likely contributed to the shortfall. Recent and ongoing changes in Federal seizure laws, and related judicial rulings, created uncertainty over the degree to which the burden of proof would be placed on the Federal Government to sustain seizures made during the year. In addition, changes to certain State and local asset sharing laws have removed incentives in certain states for local law enforcement to enlist the aid of Customs during the seizure of assets over which Customs would have had jurisdiction. This measure is also affected by the downturn in

property values experienced in FY 2001.

Mid Year Report - The primary reason for the reduction in seizures may be the initial field response to the more restrictive provisions of the Civil Asset Forfeiture Act (CAFRA) of 2000. Property seizures are projected to be significantly lower until agents and U.S. Attorneys gain familiarity and experience with CAFRA issues.

Return to Main Report **Performance** Total monetary instrument seizures (\$ in millions)

Measure: Explanation:FY2001

Explanation of shortfall: The primary reason for the shortfall is the shift in outbound cash smuggling methods used by criminal organizations, due in large part to Customs' enforcement efforts.

Mid Year Report - While the midyear actual is below the anticipated target level, the rate of monetary instrument seizures is expected to increase in the third and fourth quarters due to a planned operation.

Return to Main Report **Performance** Number of seizures for outbound licensing violations

Measure: Explanation: FY2001

Mid Year Report - Increase results are due to training which reflects the latest laws and regulations, improved accessibility to the latest laws and regulations through the internet, staffing of the EXODUS Command Center with dedicated Inspectors guaranteeing uniform responses to field queries, and procurement of equipment enabling field personnel to expedite both performance and reporting of examination results.

Return to Main Report Performance Number of short landings

Measure: Explanation:FY2001

Increases in short landing reports are a positive indicator of Customs deterrence efforts as it reflects the number of aircraft which might normally cross the U.S. border but chose to land short to avoid Customs interdiction.

Return to Main Report **Performance** Number of no launches

Measure: Explanation:FY2001

Explanation of shortfall: The percentage of no launches during FY 2001 was approximately double the projection. No launches represent unfulfilled mission requirements caused by unavailability of equipment due to maintenance and/or repairs, unavailability of appropriate aircraft, unavailability of appropriate personnel, or weather conditions.

Return to Main Report **Performance** Trade Compliance Level: All

Measure: Explanation:FY2000

In FY 2000 and beyond, this measure and definition will change to include significant discrepancies only.

Return to Main Report **Performance** Narcotics seizures - cocaine (thousands of pounds)

Measure: Explanation:FY2000

Customs continues to combat sophisticated smuggling techniques and ongoing changes in methods of concealment.

Return to Main Report **Performance** Narcotics seizures - cocaine (number of seizures)

Explanation:FY2000 **Measure:**

Customs continues to combat sophisticated smuggling techniques and ongoing changes in methods of concealment.

Return to Main Report **Performance** Narcotics seizures - cocaine (pounds per seizure) **Measure:** Explanation:FY2000

Customs continues to combat sophisticated smuggling techniques and ongoing changes in methods of concealment.

Return to Main Report **Performance** Narcotics seizures - marijuana (thousands of pounds) Measure:

Customs continues to combat sophisticated smuggling techniques and ongoing changes in methods of concealment.

Return to Main Report **Performance** Narcotics sizures - marijuana (number of seizures)

Measure: Explanation:FY2000

Customs continues to combat sophisticated smuggling techniques and ongoing changes in methods of concealment.

Return to Main Report **Performance**

Narcotics seizures - heroin (number of seizures) Measure: Explanation:FY2000

Customs continues to combat sophisticated smuggling techniques and ongoing changes in methods of concealment.

Return to Main Report

Explanation:FY2000

Total monetary instrument seizures (\$ in millions) Explanation:FY2000

Performance Measure:

Original plan estimates were based on an ongoing major money laundering investigation. With the investigation ending, estimates and actual seizures have normalized.

Return to Main Report

Performance

Number of seizures for outbound licensing violations

Explanation:FY2000

Measure:

Explanation not provided.

Return to Main Report

Performance Trade Compliance Level: All

Explanation: FY1999

Measure:

***Actual does not meet target; Preliminary figures as of 10/99.

Return to Main Report

Performance Outbound enforcement targeting effectiveness

Explanation: FY1999 Measure:

Mid-year data is unweighted. Data will be normalized at the end of year.

Actual data is through 06/99. Customs is resolving systems and data integrity issues.

Return to Main Report **Performance** Compliance rate: air

Explanation: FY1999 Measure:

Increased sample size may increase the number of category 2 violations. Although the compliance target is projected to be a fraction below the final target, Customs continues to maintain a high level of compliance in this area. ***Actual does not

meet target; Explanation Required.***

Return to Main Report **Performance** Targeting efficiency: Vehicles

Explanation: FY1999 Measure:

Actual does not meet target; Explanation Required.

Return to Main Report

Performance Advance Passenger Information System (APIS) rate (percent of non-pre-

Explanation: FY1999 Measure:

cleared flights with passenger data provided to Customs)

APIS memorandum of understanding goes to phase 3 in October requiring more participation by carriers. ***Actual does not meet target; Explanation Required.***

Return to Main Report **Performance** Compliance rate: vehicles

Explanation: FY1999 Measure:

Increased sample size may increase the number of category 2 violations, thus reducing the overall projected compliance rate. ***Actual does not meet target; Explanation Required.***

Return to Main Report Performance Narcotics seizures - cocaine (number of seizures)

Explanation: FY1999 Measure:

Increase due, in part, to Border Coordination Initiative efforts on southwest border.

Return to Main Report

Performance Narcotics seizures - cocaine (pounds per seizure)

Explanation: FY1999 Measure:

Increase due, in part, to Border Coordination Initiative efforts on southwest border.

Return to Main Report **Performance** Narcotics seizures - heroin (thousands of pounds)

Explanation: FY1999 Measure:

An explanation for the lower than projected target is being assessed at this time. ***Actual does not meet target; Explanation Required.***

Return to Main Report **Performance** Narcotics seizures - heroin (number of seizures)

Explanation: FY1999 Measure:

Actual does not meet target; Explanation Required.

Return to Main Report **Performance** Narcotics seizures - heroin (pounds per seizure)

Explanation: FY1999 Measure:

Actual does not meet target; Explanation Required.

Return to Main Report
Performance Value of property seized (\$ in millions)

Explanation: FY1999 Measure:

Actual does not meet target; Explanation Required.